IDV responses that trigger a red flag and require the completion of a Red Flag form

* Social Security Number
  + Failed – Category 9b
  + SSN you entered seems to be valid. But no match found for named, address and date of birth – Category 9b
* Name
  + Failed – Category 9
  + There are multiple names associated with this SSN – Category 9b
* Address
  + Failed – Category – 2
  + Address Discrepancy (if list of addresses on the report doesn’t contain the address provided) – Categories 2 and 9a
* Date of Birth
  + Failed – Category 9
* Phone Number
  + Failed – Category 9
  + Invalid or associated with a pager or answering service – Category 12b
  + Please verify – Not a red flag
* License
  + Failed – Category 9
  + Please Verify – 9
  + No data entered/customer has a passport – 9
    - Comment that a passport was used
  + No data available – Category 9
* No Records Found – Category 9
* OFAC Watch Failed
  + Not a red flag – follow procedures on next page